MDlog
Fax User Guide

MDops Corporation
Driving Efficiency of Practitioners

MDLog

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How to configure eFax

Go to Admin Panel in the menu tab

How to configure eFax

Click on facilities in the left panel

How to configure eFax

Click on facility for which you want to add fax number.

How to configure eFax

Enter the fax number in the text box and click on Validate. It would take approx 3 min To validate(valid on invalid). Once it is validated Click on Save button

How to send eFax

Once you give a valid fax number and saved it. Go to Medical records screen by Clicking on medical records tab in the menu bar

How to send eFax

Filter the criteria accordingly and click on Go

How to send Fax

Once clicking on Go . All the records would be displayed. Click on "Fax All" button.

How to send eFax

To Check the status of the Fax . Select the Appropriate status and press Go.
Check the comments column to see the status of the Fax and Faxed on date

Comments

An eFax transmission may be unsuccessful for various reasons, including the destination number being busy, telephone line error, fax tone undetected (e.g. human voice or voice mail reached) or other technical problems with the remote fax. If the transmission failed after the connection to the remote fax was established, it is still possible that some pages were successfully delivered.

To ensure senders are aware of any failures, they receive email notification few minutes after sending the fax indicating the success or failure of the fax transmission so they can retry in case of failure.