MDOps

Voice-Controlled Practitioner Workflow

Dr. John Hiner **M.D.** and his team of practitioners were looking to streamline their clinical workflow to deliver better care to their Long Term Care patients across all their facilities and automate the logistic tasks for more patient care time.

Challenge

Dr. Hiner's medical team was using paper charts for patient care and experiencing extremely inefficient clinical workflow, was spending lot of their time handwriting those charts. They needed a tool to meet the demands for greater patient coverage with the growing ageing population in the new regulatory environment.

Solution

MDLog application was chosen to simplify practitioner's workflow in Long-Term Care settings, manage patient's medical records and ensure they can be quickly audited as and when needed.

Results

Improved quality and accessibility of patient's medical records and communication with other parties involved with patient's care.

Introduction

Dr. Hiner has been practicing medicine for 35 years in Colorado and with his team of practitioners has focused on providing care in Long-Term Care settings.

Results at a Glance

- Dictate Clinical Notes quickly with an iPhone right from the bed side ensuring capture of all clinical data.
- Improved patient care through hand-off communication among medical staff for each patient's care.
- E-Delivery or fax delivery of clinical notes to facilities freeing significant time for patient care.
- Mobile – Complete patient care from the palm of the hand.

"The program is simple and intuitive. I am able to document meaningful and legible notes that are personalized and not cookie cutter from a series of drop down and pre-populated fields."
- **Dr. John Hiner M.D.**

Quick onboarding with zero cost

The practice was able to get started within minutes of registering and was well on its way using the application without any formal training. They were even able to customize the application including configuring required facilities, appropriate CPT codes, user accounts and others without any technical skillset. The simplicity of the interface has allowed the application to be managed without any technical training.

Efficient Practitioner Workflow

The medical practitioner's daily workflow is now highly simplified for delivering quality care. Starting with the patient rounding list generated based on guidelines for both federally mandated visits and medically necessary ones to voice controlled instant documentation to seamless communication between practitioners to bulk transmitting patient notes to facilities with a single click has allowed the team to realize significant time savings.

Simplified Clinical Documentation

With MDLog the medical practitioners are able to quickly dictate instant clinical notes, seamlessly carry over the last recorded active diagnosis and quickly access last recorded data like treatment plans and physical exam observations allowing them to deliver better care while reducing the documentation time. The medical staff is now able to focus on clinical notes and let the system automatically capture key clinical data like active diagnosis, allergies and medication ... as discrete values from the notes for review in subsequent encounters and for additional clinical analysis.

Single app for coverage across all facilities

MDLog made it very easy for the medical staff to organize and manage patient care by facilities instead of learning to use different EHR applications found in each of the covered Long Term care Facilities. They can now better manage patient population with ability to move them between multiple facilities to reflect patient's actual admissions, discharges and readmissions while maintaining patient's past medical records... in a single location, all with just an iPhone and iPad.